



Greetings from Fairytale Town,

Fairytale Town is a 3.5-acre nonprofit outdoor children's literacy museum. Our mission is to help promote the imagination, creativity and education of children. We offer a wide variety of programs throughout the year to our guests and the community. All our programs are guided by, and dependent upon, the hard work and integrity of our Volunteers.

We are looking for mature, dedicated, and hard-working Volunteers that would like to give back to their community. Prospective Volunteers should have a clear goal in mind and strive to achieve that goal whenever they give service. Fairytale Town strives to develop strong relationships with our Volunteers, so they want to keep coming back year after year to renew their commitment to the community and to Fairytale Town. We strive to retain our Volunteers for several years through open communication, respect, regular recognition and by providing a safe and fun environment.

Fairytale Town accepts volunteers that are **13 years of age or older**, sorry no exceptions. We highly encourage new Volunteers to attend New Orientation. **New Volunteer Orientations are held every two months throughout the year, and provides an in-person, detailed overview about our different Volunteer opportunities.** You can RSVP for an Orientation through our website calendar at [fairytaletown.org](http://fairytaletown.org), or sign up for Orientation through your Better Impact profile. **All volunteer correspondence and sign ups for opportunities is conducted via our online volunteer management system, Better Impact; all potential volunteers *must* have a current email address and Better Impact account to volunteer with us.**

To get started, please read the attached pages thoroughly. You will find details on the different volunteer programs we offer. If you are a Guardian of minor (under the age of 18) who is interested, please involve them in creating an account and signing up for Volunteer opportunities. **They will need to remember their login information to sign into their Better Impact account.** Please go to <http://bttr.im/mxwqn>. To see if you've signed up for an opportunity successfully, log in and click the "Schedule" tab and you should see all confirmed shifts. If you have read through this packet and still have questions, please feel free to contact me directly.

Thank you for your interest in helping us make magic!

Sincerely,

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## Volunteer Opportunities

### *Special Programs & Events*

Volunteers can sign up to help assist with our annual *Special Events*. Fairytale Town offers a wide variety of Special Events each year with exciting themes. Most Special Events are centered on approaching holiday seasons such as the classic and popular *Safe & Super Halloween*. Volunteer assignments are unique and are customized to meet the specific needs of each program/event. No job is too big or small, regardless of the assignment. Our Volunteers take pride in the fact that they help create a magical memory for our guests. All Volunteer assignments are first come first serve, and signups are done through your Better Impact account. Special Event shifts tend to be longer, going for the duration of the event time, but are no longer than 5 hours. Samples of the types of assignments offered are listed below:

Costumed Characters  
Greeters  
Stagehand

Maintenance  
Arts & Crafts/Games  
Gate Monitors

Theater Monitors

**Special Events is our most popular program for those who would like to give their time only a few times a year, and where we are in need of at least 20 Volunteers or more. For that reason, to qualify for Special Events, you are not required to attend and complete a New Volunteer Orientation.** We conduct a short orientation the day of a Special Event. Volunteers must be able to commit to the shift they select. You are welcome to bring your own lunch or lunch money to purchase lunch at our Dish & Spoon Café. Volunteers receive a 30 percent discount on items purchased at the Dish & Spoon Café each time you volunteer. A Volunteer support station will be provided with snacks and water for you to have during breaks. Our volunteers realize that though it is hard work, it is very rewarding when the event has ended, and volunteer hours are well earned.

### *On-Demand*

Volunteers can sign up to volunteer on a regular basis when the park is open to the public. *On-Demand Volunteering* allows a Volunteer to give their time to the park more often than just a few times a year during Special Events. Typically, On-Demand shift times take place during the busiest times in the park, between the hours of 10am-2pm, and are no longer than 3 hours. Volunteer assignments during On-Demand shifts vary with the needs of the park. A sample of the type of assignments offered during an *On-Demand* shift are listed below:

Costumed Characters  
Event Prep

Maintenance  
Arts & Crafts/Activities

Raking Leaves

Since On-Demand Volunteering shifts are normally a maximum of 3 hours, volunteers are encouraged to bring a snack with them or money to purchase a snack at our Dish & Spoon Café or vending machines. On-Demand shifts are most popular during the Spring and Summer seasons when the weather is nice but are offered year-round, at least 2-3 times a month. **To qualify for On-Demand Volunteering, you MUST attend New Volunteer Orientation.** This is because you will be volunteering more often than just a few times a year, so you will need to be better trained and acclimated on Park Procedures. **If you do not complete New Volunteer Orientation, you will only qualify for Special Event volunteer shifts.**



## *The Volunteen Program*

Volunteers between the ages of 13 and 18 can participate in our *Volunteen Program*. **The *Volunteen Program* requires a long-term commitment to a minimum of two shifts per month, having weekend availability, attending Special Events and Meetings, and having reliable transportation to and from Fairytale.** This program is set up to teach young adults how to inspire and educate children in the arts, cultural and literary programming, all while learning introductory job skills that will make them more prepared to enter the workforce. They learn necessary job skills by having the responsibility of “clocking” in and out for each shift and will learn how to follow the “chain of command” to obtain their daily duties and assignments. *Volunteens* are also given uniform T-Shirts and a dress code that they must follow during their shift. **A sample of the typical job duties of a *Volun-Teen* are listed below:**

Theater Assistant	Arts & Crafts	Office Assistant
Animal Assistant	Maintenance Assistant	Event Prep
Inventory & Organization	Theater Usher (apron-cashier)	Computer Tasks

The goal of the *Volun-Teen Program* is to teach young adults the responsibilities of having a job and equip them with the experience they need to go out and obtain a job in the Recreation/Community Services field. *Volun-Teens* track their hours by clocking in and out for their shifts to make sure they have met their requirements. Monthly reports are sent home with *Volunteens* so that Adults are also aware that their Teens are completing their requirements. **If accepted into the Program, New *Volunteens* must complete a probationary hour requirement of a minimum of 30 hours to qualify to continue in the Program. *Volunteens* can continue the program until they turn 18.**

**To qualify to be placed on the waiting list for the program, you MUST complete New Volunteer Orientation.** Volunteers on the waiting list are then invited to participate in a competitive screening process, similar to a traditional interview process. Based on their interview scores, new *Volunteens* are selected and invited to join the program. Once you’ve been invited to join, you will receive further one-on-one training of Park Procedures and Operations, provided by our Programs Staff and current *Volunteens*.

## *The Summer Camp Teaching Assistant Program*

Volunteers are needed in our Summer FunCamp “classrooms” assisting Teachers with set up and facilitating hands-on activities. You will contribute in promoting the imagination, creativity, and education of children, to learn new activities, develop marketable skills for future career opportunities, and meet new people. **This Program does not have age limit. You must only meet the Volunteer minimum age of 13 years or older. We encourage Adults to participate in this program.** Summer FunCamp schedules are as follows:

Morning Shift: 8:00 a.m. to 12:30 p.m.  
Afternoon Shift: 12:30p.m to 4:30 p.m.  
All Day Shifts: 8:00am-4:30pm  
Days: Monday-Friday

We ask that T.A.s commit to Summer FunCamp for **at least 2 weeks between June and August**. **If you are interested in becoming a Summer Camp T.A., you MUST complete New Volunteer Orientation, as well as, a 1.5 hour Orientation and a 3 hour Volunteer Training that are schedule a few weeks before the first week of Camp.** We began recruitment for Summer FunCamp T.A. every year in April. Please contact us to schedule an interview.

# Fairytale Town

## *What Happens Next?*

Now that you are acquainted with the different programs Fairytale Town offers, please take a moment to decide which program(s) interest you the most. If you feel you are a qualified candidate for any of our programs, please visit our “Better Impact” website at <http://btrr.im/mxwqn> and create a profile. **Minors must also submit the Minor Volunteer Permission Form which is available on our website, fairytaletown.org, on our Volunteer Page under the ‘Support’ tab.** Incomplete online applications will not be processed. You can write your Better Impact Information below to keep for your record.

Username: \_\_\_\_\_

Password: \_\_\_\_\_

Unfortunately at this time, Fairytale Town cannot accept Volunteers within the court system.

Once your submitted application is received, we will process it and you can sign up for the New Volunteer Orientation. Remember Volunteer Orientations are offered every two months. If interested in the Volun-Teen or Summer Camp T.A. programs, please contact us to schedule an interview.

All volunteer correspondence is conducted via email and Better Impact; therefore it is critical that you have a current and valid email address to receive and sign up for Fairytale Town’s opportunities.

Once again, thank you for your interest in helping us make magic. I look forward to hearing from you soon.

## *Other Sacramento-Area Volunteer Resources:*

- City of Sacramento - [sacvolunteers.org](http://sacvolunteers.org)
- Volunteer Center of Sacramento - [volunteersac.org](http://volunteersac.org)
- The Sacramento Zoo - [saczoo.org](http://saczoo.org)
- Sacramento Food Bank & Family Services - [sfbs.org](http://sfbs.org)
- Hands On Sacramento - [handsonsacto.org](http://handsonsacto.org)

